

Cancellation Policy & Payment Terms

CANCELLATION POLICY

- After a booking is confirmed a 10% cancellation fee is required.
- After a booking is confirmed, within 6 month prior to arrival 30% cancellation fee
- 4 month prior to arrival 50% cancellation fee
- Within 6 weeks prior to arrival 100% cancellation fee.

PAYMENT POLICY

- 50% deposit is required by booking. It can be paid by bank transfer or with your credit or debit card.
- (Card payment fee +1.0% on Visa and Master card (within E.E.)/ +1,6% (outside E.E.), for international Diners Club +2,80% of payment fee.
- 100% balance is required 6 weeks prior to your arrival. It can be paid by bank transfer or with credit card
- If reservation request is performed within 6 weeks prior to your arrival date, 100% payment is required.
- If the funds are not paid by due date, we reserve the right to cancel the booking. Cancellation charges are accordance with cancellation policy are levied.

We do offer a 10% discount on all bookings, if 100% payment of the total rental fee is done at the time of your reservation.

1. bookings can be done directly through our web site www.myholidayhome.gr
2. If the requested dates are already booked, contact us and select available dates for additional options. Sometimes it might be just a few days difference in the original requested dates.

3. bookings can be also made by phone or email contact us at info@myholidayhome.gr or 00306973393357/ 00302821032705
4. Request a 48 hour hold to allow you to find flights.
5. Guests are responsible for reimbursement in case of any damage to the property during their stay. It is advisable to take out Travel Insurance to have full cover for personal belongings and Personal Accident Cover; as we are not responsible for either.
6. If full payment is not received 6 weeks prior to arrival we reserve the right to cancel your reservation.
7. The villa will not be rented out to anyone under the age of 18.
8. Arrivals to the property shall not be until 4pm local time and the property shall be vacated by 10.30am at the latest. If you prefer a late check out and no arrivals are booked for the same day, late check out, can be requested and booked.
9. You must not sub-let the home or allow animals to stay.
10. The pool is not gated and it is a major condition of this reservation that your usage of the rental property and the pool is entirely at your own risk. Guests are specifically requested not to allow unsupervised children or adult non-swimmers to use the pool or use breakable materials in or around the pool area.
11. We make every effort to ensure that provided information about the property and the descriptions are correct but in the vent of unintentional errors, mistakes or omissions we will not hold any liability for these. In the unlikely event of circumstances beyond our reasonable control that would require a cancellation of the arrangements we reserve the right to refund funds already paid or make alternative arrangement based on mutual arrangement with our guests.

SECURE TRANSACTIONS

All payments made using the card are processed through the electronic payment platform of "Alpha e-Commerce" of Alpha Bank and uses TLS 1.2 encryption protocol encryption with 128-bit (Secure Sockets Layer - SSL). Encryption is a way of coding the information until it reaches its recipient, who will be able to decode it using the appropriate key.